

Wheelchair Hire

Per Session

From 10.15am to 15.30pm

£10 per day or 7 day hire £50

Multiple Sessions

From 10.15 on first day until 15.30 on the last day.

Start Day: _____

Start Date: ____/____/____

Start Time: _____

End Day: _____

End Date: ____/____/____

End Time: _____

Hire Price £_____ + £20 CASH deposit/ Driving Licence

TOTAL: £_____

Signed By Customer

Full Name:

Address:

Mobile Number:

_____ *office use* _____

Deposit Returned £_____

_____ (BATB signature)

_____ (Customer signature)

Wheelchair Hire Terms & Conditions

Clients are advised to read our Terms & Conditions carefully.

Acceptance of and payment for a booking is acceptance of our Terms & Conditions.

If clients have any queries, contact the Bude Tourist Information Centre.

Confirmed Bookings

Bookings will be confirmed on receipt of payment.

All bookings are subject to a signed booking agreement.

Insurance

Bude Area Tourist Board Ltd has public liability insurance. Details of the insurance cover are available by request.

We do not offer insurance, however your home or travel insurance policy may offer you cover.

Clients are required to inform Bude Tourist Information Centre as soon as possible in the event of any accident or incident or damage to equipment.

Bude Area Tourist Board reserve the right to refuse the supply of equipment if deemed in the interests of the safety of the client and others.

Clients are advised to disclose any relevant information likely to affect the ability to operate equipment safely.

Collection & Return

Bude Area Tourist Board will do its best to have the equipment available on the day and at the time agreed.

If clients decide to cancel the booking or do not arrive to collect the reserved

equipment on the agreed day and time no refund will be issued.

Upon collection, clients will receive a demonstration of the equipment if required.

A member of our team will inspect the equipment at the time of collection and return to ensure it is returned in satisfactory condition.

In the event of any damage to equipment (other than what is deemed as reasonable minor wear and tear) Bude Area Tourist Board reserves the right to recover the cost of any losses or damages at the expense of the client.

If you fail to arrive at the agreed time and date to collect and/or return equipment or fail to give sufficient notice that you may need to amend the agreed time and date to collect and/or return equipment Bude Area Tourist Board reserve the right to charge an additional collection and/or delivery fee to cover time, fuel and inconvenience.

Theft

Theft will be reported to the police.

Emergencies

In the event of a technical or mechanical problem, the hire equipment must be returned to the Bude Tourist Information Centre.

If the equipment is unable to be repaired a replacement model of similar specification will be offered if available.

Should the problem be directly attributed to negligence or improper use, clients will be liable to a repair charge.

Payment Terms

Bookings are subject to a refundable deposit of £50.

Full and final payment is required at the time of booking.

If clients choose to return the equipment earlier than the date originally agreed on the Booking Agreement, no refund will be made.

Hire periods can be extended subject to availability and any additional hire fees.

Our Promise

We have biannual servicing which is carried out by our supplier.

Clients Promise

Clients will look after the equipment.

A charge of up to £200 will be made for lost or damaged equipment.

Clients will protect the equipment against wet weather which may cause damage.

Clients will not load the equipment beyond the manufacturers' maximum weight recommendations.

Clients will not use the equipment or allow it to be used on unsuitable terrain or gradients.

Clients will not sell, rent or dispose of the equipment or any of its parts.

Clients will not allow any other person to use the equipment.

Clients will not use the equipment whilst under the influence of alcohol, drugs or medication likely to affect ability to operate the equipment safely.

Clients accept liability for any damage to the equipment through improper or

careless use, and accept all associated repair or replacement costs.

Clients will use and store the equipment in line with advice given, and the advice contained within the manufacturers User Manual.

Equipment Care

All clients will be given advice relating to the use and care of any equipment. Clients will also be given the manufacturers User Manual.

Cancellation of a Booking

Clients may modify a booking once, at any time up to 7 days prior to the hire commencement date. No refund will be given.

Further modifications will be accepted at the discretion of Bude Area Tourist Board.

Bude Area Tourist Board reserve the right to retain any deposit received.

Notification of any cancellation should be made as soon as possible to Bude Area Tourist Board by emailing budetic@visitbude.info or by calling 01288 354240.

Refund Policy

Any refund is made at the discretion of Bude Area Tourist Board.

Equipment Images

Equipment images on our website are examples only. Specific models cannot be guaranteed.

Data Protection

All information regarding our clients will be used and stored in accordance with current Data Protection laws. Bude Area Tourist Board will not give clients' personal

details to third parties, or use client details for marketing, advertising or publicity purposes without consent.

Complaints

All queries or complaints should be made by sending an email to budetic@visitbude.info.

By signing the booking form you agree to these terms.

**Bude Tourist
Information Centre**

**The Crescent
BUDE
EX23 8LE**

T: 01288 354240

***ATTACH RECEIPTS
HERE***